

1.06 CHP Provider Code of Ethics*

The following Code of Ethics incorporates the characteristics and values that most people associate with ethical behavior. The expectation of CHP is that all CHP participating providers conduct themselves in an ethical manner as described below:

- (1) **HONESTY.** CHP providers are expected to be honest and truthful in all their interactions and to not deliberately mislead or deceive others by misrepresentations, overstatements, partial truths, selective omissions, or any other means.
- (2) **INTEGRITY.** CHP providers are expected to demonstrate personal integrity and the courage of their convictions by doing what they believe is right even when there is great pressure to do otherwise and by not sacrificing their principles for expediency.
- (3) **TRUSTWORTHINESS.** CHP providers are expected to be worthy of trust, to be candid and forthcoming in supplying relevant information and correcting erroneous information, and to make every reasonable effort to fulfill the letter and spirit of their promises and commitments. They are not expected to interpret agreements in an unreasonably technical or legalistic manner to rationalize non-compliance or create justifications for escaping their commitments.
- (4) **LOYALTY.** CHP providers are expected to demonstrate fidelity and loyalty to members and business affiliates by devotion to their professional standards; they are not to use or disclose information learned in confidence for personal advantage; they are to safeguard their ability to make independent professional judgments by carefully avoiding undue influences and conflict of interest.
- (5) **FAIRNESS.** CHP providers are expected to be fair and just in all their interactions with other; they are not to exercise power arbitrarily, nor take undue advantage of another's mistakes or difficulties.
- (6) **CONCERN FOR OTHERS.** CHP providers are expected to be caring, compassionate, benevolent, kind, helpful to those in need, and seeking to accomplish their healthcare objectives in a manner that causes the least harm and the greatest positive good.
- (7) **RESPECT FOR OTHERS.** CHP providers are expected to demonstrate respect for the human dignity, autonomy, privacy, rights, confidentiality, and interests of all those who have a stake in their decisions; they are to be courteous and treat all people with equal and non-discriminatory respect and dignity.
- (8) **LAW-ABIDING.** CHP providers are expected to abide by laws, rules and regulations relating to their health care practice.
- (9) **COMMITMENT TO EXCELLENCE.** CHP providers are expected to pursue excellence in performing their duties, to be well informed and prepared, and to constantly endeavor to increase their proficiency in all areas of responsibility.
- (10) **LEADERSHIP.** CHP providers are expected to be conscious of the responsibilities and opportunities of their position and strive to be positive ethical role models by their own conduct and by helping to create an environment in which principled reasoning and ethical decision-making are highly prized.
- (11) **REPUTATION AND MORALE.** CHP providers are expected to seek to protect and build the profession's reputation and the morale of those employed in the profession by engaging in no conduct that might undermine respect and by taking whatever actions are necessary to correct or prevent inappropriate conduct of others.

- (12) **ACCOUNTABILITY.** CHP providers are expected to acknowledge and accept personal accountability for the ethical quality of their decisions and omissions to themselves, their colleagues, their patients, and their communities.

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